



MARKETING, SALES & SERVICE

# Mohammed Issa

## PERSONAL DATA

DATE OF BIRTH: JUNE 22, 1996  
NATIONALITY: SYRIAN  
MARITAL STATUS: SINGLE

## SKILLS

ACCOUNTING SOFTWARE  
CRM MARKETING SYSTEM  
3CX CALL CENTER SYSTEM  
MICROSOFT OFFICE  
ADOBE CS5 SUITE  
SPEAK ARABIC AND ENGLISH  
FLUENTLY, AS WELL AS SOME  
FRENCH, SPANISH, TURKISH &  
RUSSIAN

## EDUCATION

ALEPPO UNIVERSITY  
LAW AND DENTISTRY  
2011- 2013  
  
KENDE HIGH ALEPPO  
HIGH SCHOOL  
2009 - 2011  
(with 86% passing grade)

## PROFILE

Hardworking professional with a depth of experience in retail marketing and sales across a range of product lines and services. Developed an expertise in each stage of the sales cycle, from strategy to market intelligence to closing the deal. Expertise is selling cosmetic treatments, financial products, phone / internet sales, clothing, cosmetics and furnishings. My talent is in gaining the customers' trust in order to discover and deliver on their needs.

A career spanning three countries has taught me how marketing efforts must be tailored to the local culture and customer needs.

## EMPLOYMENT HIGHLIGHTS

### Istanbul, Turkey

Advisor, cosmetic and dental - Clinic Expert Co.  
Currency exchange and bank credit -The Start Company  
Shipping and currency exchange - Sael Al Karat  
Sales, home furnishing - Istkbal Home  
Sales, Turkish sweets - Turkish Delight  
Translator - Sael Alkarat Office

### Aleppo, Syria

Cosmetic dental technician - Zirkon Zahn, Amigo Labs  
Haircutting and styling - Melody Salon  
Medical laboratory analysis - Eisa Labs  
Newspaper marketing - Syria's Future  
Mobile phone and accessory sales - Metro Cell  
Internet and phone service - MTN



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